



## MEDIA RELEASE

### For Immediate Release

July 13, 2016

**Contact:** Cheryl Partain  
Utilities Financial Services Manager  
Finance & Internal Services Department  
[cpartain@fayetteville-ar.gov](mailto:cpartain@fayetteville-ar.gov)

### **Technology Upgrades to Temporarily Limit City's Ability to Process Payments**

FAYETTEVILLE, Ark. — The City of Fayetteville is conducting technology upgrades to its financial software. This activity will limit the ability to process payments at City Hall as follows:

- Thursday, July 21: Payments will not be accepted after 4 p.m.; the financial services and cashier's office will not be open to the public
- Friday, July 22: Payments will be accepted for utility services only

Payments can be made online at any time; however, online payments will be posted to your account on Monday, July 25. If payments are received by the due date, accounts will not be charged a late fee. You can learn how to make online payments at this [webpage](#).

More information about the City's efforts regarding technology upgrades can be found [here](#).

###